

Fairfax County Redevelopment and Housing Authority (FCRHA)
Resident Advisory Council

MINUTES OF THE MEETING OF THE FCHRA RESIDENT ADVISORY COUNCIL

Tuesday, February 24, 2004

On February 24, 2004, the members of the FCRHA Resident Advisory Council met at 3700 Pender Drive, Fairfax, VA at 7:06 p.m.

PRESENT: Cynthia Thompson, Nancy Vaughn, Donna Dye, Lisa Bathen, Paulette Whiteside, Jennifer Waitt, Gulshan Khan, Khadijah Baltrop, Sandie Simpson, Pamela Cave, Vasantha Mba, Calvin Nokes and H. Charlen Kyle.

ABSENT: John Croley and Jersuaem Tegbaru.

CALL TO ORDER: Chairperson Whiteside called the meeting to order at 7:06 p.m.

APPROVAL OF MINUTES: Council member Nancy Vaughn made a motion to accept the January 6, 2004 minutes. Council member Khadijah Baltrop seconded. The motion passed unanimously.

NEW BUSINESS:

- Presentation by Department of Systems Management for Human Services to review survey results. Carol Erhard went over the survey results and asked for feedback. It was a good feed back discussion.
- Review items dealing with Housing Management issues going to the Housing Ownership Management and Security Committee meeting and the Fairfax County Redevelopment and Housing Authority meeting. The Redesign Team identified an opportunity to improve customer service by enabling tenants in the FCRP program who are paying the ceiling or maximum rent amount to submit a self-certification of family size and income by mail, rather than coming to the office for a recertification interview which often means taking time from work.
- Lease Item, Attachment 2: Public Housing residents will have time to read over and comment on any and all sections. Please put comments in writing and submit it to staff.

- Pilot Program: Two foster children were in a program to teach self efficiency. We are suggesting it to continue. They are suggesting expanding the young adults being considered for the program.
- Presentation of the New On-Line Housing Application Process: Everyone was given the presentation. Please take the time to go over it and make comments.
- OTHER COUNCIL MATTERS: Nothing at this time.

ADJOURNMENT: Chairperson Whiteside adjourned the meeting at 8:54 p.m.